

## **FULL LIFETIME WARRANTY CERTIFICATE**

### **FOR AS LONG AS YOU OWN YOUR OWN HOME**

Parts & Labor included on GERMAN WINDOWS product installed in Malaysia

GERMAN WINDOWS (Malaysia) Sdn Bhd (“GERMAN WINDOWS”) guarantees to the original consumer purchaser (“Original Purchaser”) of GERMAN WINDOWS or doors (hereafter referred to as “Products”) installed in a single family home or a multi-family home unit (“Home”) by the builder as new construction or by the Original Purchaser as replacements that GERMAN WINDOWS will repair or replace any such GERMAN WINDOWS Products that are defective in materials or workmanship and will pay the costs of all parts and labor. If repair is not commercially practical or cannot timely be made, then GERMAN WINDOWS will, at the Original Purchaser’s option, either replace any defective GERMAN WINDOWS Products or refund the purchase price. GERMAN WINDOWS reserves the right to modify or discontinue any of its Products. For the repair or replacement of modified or discontinued Products, GERMAN WINDOWS will have the right to substitute current Products and components of equal quality and as similar in appearance as possible.

### **PERSONS COVERED**

This Warranty covers to the Original Purchaser of GERMAN WINDOWS Products. The Warranty starts on the date of purchase of the Home as new construction or the installation of GERMAN WINDOWS or doors in the Home as replacements (“Start Date”) and remains effective if the Original Purchaser owns the Home.

### **EXCLUSIONS FROM COVERAGE**

This Warranty does not cover damage or defects relating to misuse, abuse, the use of applied tints or films, alterations including but not limited to customer-applied finishes, normal wear and tear, broken glass, natural weathering of exterior finishes, acts of nature (e.g. fire, hurricane, etc.), building settling, structural failures of walls or foundations, or failure to properly care for and maintain the GERMAN WINDOWS Products in according the maintenance guide (download at <http://germanwindows.com.my/assets/files/Product-Maintenance-Instruction.pdf>). Maintenance related to hardware components has to be carry out one’s a year by GERMAN WINDOWS authorizes companies or persons. GERMAN WINDOWS provides on request one (1) free of charge maintenance service in the first year after installation was carried out. Further services are chargeable based on a lump sum service fee and travelled distances.

Normal wear, including discoloration or peeling off exterior painted surfaces or on hardware component finishes is not a defect and is not covered by this Warranty. Loss of functionality of hardware in highly corrosive environments, which includes any home located within two kilometers of saltwater is not covered.

**LIMITATIONS ON MEDICATIONS**

In no event will GERMAN WINDOWS be liable for incidental or consequential damages (other than labor to repair or replace products or hardware under this Warranty), whether based on breach of express or implied warranty, breach of contract, negligence, strict liability, or any other legal theory.

**CONTACT US**

To obtain service under this Warranty register your certificate latest two weeks after you received your final invoice by accessing GERMAN WINDOWS's website at <http://germanwindows.com.my/warranty>.

Please keep this certificate for your files.

**Invoice Date:**

**Sales Order Number:**

**Client:**

Company Stamp:

Signature: